KENOSHA HUMAN DEVELOPMENT SERVICES, INC.

3536 52nd Street Kenosha, WI 53144



Division/Department:	Homeless Assistance Services		
Location:	Main Office		
Job Title:	RHY Street Outreach Worker		
Reports To:	Homeless Services Program Manager		
Type of position:		FLSA Status:	Schedule:
X Full-time	Contractor LTE	Non-Exempt	40 hours per week or as demanded by the job
Part-time	Intern	X Exempt	

POSITION SUMMARY

The RHY Street Outreach Worker builds relationships with runaway, homeless and street youth and provides support services that aim to move youth into stable housing and prepare them for independence.

RESPONSIBILITIES

- 1. Provide street-based education and outreach to youth in the community
- 2. Develop and provide care packages to youth on the street or at risk of becoming homeless
- 3. Provide community education regarding services available to youth
- 4. Establish linkages to middle and high schools in Kenosha County
- 5. Establish linkages to community agencies to provide access for youth in need
- 6. Provide youth with information about and access to Basic Center, Health, Family, and Emergency services
- 7. Collect, analyze, and provide data per grant requirements using the Homeless Management Information System (HMIS) and KHDS Client Tracking System (CTS)
- 8. Collaborate with Crisis to identify youth in crisis appropriate for Street Outreach programming
- 9. Provide follow-up to runaway/homeless youth and their families in crisis
- 10. Complete individual assessments and access to trauma informed treatment and counseling
- 11. Complete Coordinated Entry assessment and referral
- 12. Attend and actively participate all federal and local program meetings and events as required
- 13. Work closely with Law Enforcement help them better understand youth homelessness and Human Trafficking

PROFESSIONALISM

1. Conduct oneself in a professional manner

- a. Maintain the confidentiality and other rights of participants, families and staff and follow HIPPA Guidelines for all verbal and written communication
- b. Problem-solve difficult situations in a timely manner
- Manage difficult or emotional consumer situations by responding promptly to needs, requests for assistance and services
- d. Give, receive and act upon feedback from supervisors and co-workers in an appropriate manner
- e. Maintain professional boundaries with consumers and co-workers at all times
- f. Understand cultural diversity and have respect for others' values and culture
- g. Attend training as requested by supervisors
- h. Other tasks as assigned by supervisors

QUALIFICATIONS: High school diploma or equivalent required. Bachelor's Degree preferred.

- Demonstrate ability to work with youth positively, including non-judgmental approach to sensitive issues such as sexuality, AODA, etc.
- 2. Ability to conduct the majority of work in the community that includes travel, and overnight stays
- 3. Ability to effectively communicate, both written and verbally, in the English language
- 4. Must have reliable transportation and valid driver's license with good driving record
- 5. Must carry own auto insurance with at least 100,000/300,000/100,000 coverage
- 6. Ability to maintain records, document case notes and data daily
- 7. Ability to give and accept feedback as a part of a team
- 8. Ability to traverse within the workspace and community frequently
- 9. Be willing to learn and work with the treatment philosophies
- 10. Bilingual in Spanish a plus

If you are interested, please apply online at www.khds.org by December 30th, 2024

Follow the **Employment Opportunities** link to apply

For questions regarding the application process, please contact HR staff at:

jroman@khds.org or 262-764-8555

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