

**KENOSHA HUMAN DEVELOPMENT SERVICES, INC.**

3536 52nd St  
Kenosha, WI



Division: Human Services

Reports To:

Type of position:

Full-time

Schedule:

40 hours per week or as demanded by the position  
(In-Person)

**POSITION SUMMARY**

The Crisis Counselor provides walk-in, telephone and mobile interventions to individuals experiencing a mental health emergency. This position also provides the client linkage and follow-up to community resources.

## **PROFESSIONALISM**

1. Conduct oneself in a professional manner
  - a. Maintain the confidentiality and other rights of participants, families and staff and follow HIPPA Guidelines for all verbal and written communication
  - b. Problem-solve difficult situations in a timely manner
  - c. Manage difficult or emotional consumer situations by responding promptly to needs, requests for assistance and services
  - d. Give, receive and act upon feedback from supervisors and co-workers in an appropriate manner
  - e. Maintain professional boundaries with consumers and co-workers at all times
  - f. Understand cultural diversity and have respect for others' values and culture
  - g. Attend training as requested by supervisors
  - h. Other tasks as assigned by supervisors

## **QUALIFICATIONS: Bachelor's degree required.**

1. Excellent verbal and written communication skills
2. Ability to observe, interpret, assess, and document human behaviors
3. Ability to maintain active pace for up to an eight-hour shift
4. Professional attitude, strong work ethic, ability to work independently and to maintain solid, personal boundaries
5. Upon hire, must complete minimum of 40 hours training
6. Ability to effectively communicate, both written and verbally, in the English language
7. Must have reliable transportation and valid driver's license with good driving record
8. Must carry own auto insurance with at least 100,000/300,000/100,000 coverage
9. Ability to maintain records and document case notes daily
10. Ability to give and accept feedback as a part of a team
11. Ability to traverse within the workspace and community frequently
12. Be willing to learn and work with the treatment philosophies
13. Bilingual in Spanish a plus

*If you are interested, please apply online at [www.khds.org](http://www.khds.org) by **February 4th, 2025***

Follow the [Employment Opportunities](#) link to apply

For questions regarding the application process, please contact HR staff at:

jroman@khds.org or 262-764-8555

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